South Lyon Area Recreation Authority Refund Policy

All refund requests are charged a $10 cancellation fee. Any refunds requested after the first class/program are charged the cost of the first day plus the cancellation fee. **NO REFUNDS** will be given after the second scheduled class/program.

For a refund, please follow these steps:

- Cancellations must be made in writing and emailed to admin@slrec.com.
- All requests must be made before **3:00 pm** on the last working day prior to the beginning of the second scheduled class/activity.
- At the discretion of SLARA, participants who are injured during the program/season may receive pro-rated credit on their family account to be used toward future leagues or programs. Doctors' note must be submitted.

YOUTH SPORTS LEAGUES: NO REFUNDS will be given after the **registration deadline date.**

SPECIAL EVENTS/ONE DAY PROGRAMS: NO REFUNDS for special events, one day programs or convenience fees unless they are cancelled by SLARA.

KIDS KAMP: Refunds must be requested 3 weeks **PRIOR** to the week of camp requiring cancellation. If requesting a refund prior to the refund deadline, a $10 fee is charged. After the refund deadline, absolutely **NO** refunds are allowed.

Refunds will be paid in full when classes are cancelled by SLARA. There is no refund or reduction of fees for classes missed by students. No refunds paid in cash. Refunds take 2-3 weeks to process. NOTE: There is a non-refundable $4 convenience fee whenever you use a credit or debit card. However, this fee will be fully refunded if a class is cancelled by SLARA.

If a class is cancelled due to weather, mechanical failure, or other unexpected problems, an effort will be made to schedule make-up class. If it is not possible to provide a make-up class, no partial refunds will be given.

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